

# ACT STUDENT OPINION SURVEY

## PERCENT WHO HAVE USED THE SERVICE

ITEM NUMBER	ITEM TEXT	2010 BPCC STUDENTS	2009 BPCC STUDENTS	2008 BPCC STUDENTS	2007 BPCC STUDENTS	2006 BPCC STUDENTS	2005 BPCC STUDENTS	2004 BPCC STUDENTS	2003 BPCC STUDENTS
<b>COLLEGE SERVICES</b>									
1	ACADEMIC ADVISING/COURSE PLANNING SERVICES	56.2%	52.7%	58.2%	58.7%	65.2%	54.8%	56.9%	59.4%
2	PERSONAL COUNSELING SERVICES	12.1%	9.3%	11.1%	11.1%	14.8%	9.4%	11.5%	11.0%
3	VOCATIONAL GUIDANCE/CAREER PLANNING SERVICES	14.4%	12.6%	16.0%	15.5%	14.6%	12.7%	15.2%	13.7%
4	JOB PLACEMENT SERVICES	11.6%	12.6%	16.0%	14.2%	15.1%	12.1%	14.5%	16.4%
5	FINANCIAL AID SERVICES	54.1%	51.5%	52.2%	55.9%	56.6%	56.2%	58.8%	56.8%
6	RECREATIONAL & INTRAMURAL PROGRAMS & SERVICES	7.9%	8.1%	8.8%	9.2%	9.8%	9.2%	8.5%	9.4%
7	LIBRARY/LEARNING RESOURCES CENTER FACILITIES & SERVICES	70.9%	69.7%	70.8%	70.7%	70.5%	71.7%	70.4%	66.1%
8	RESIDENT HALL PROGRAMS & SERVICES	5.4%	4.5%	4.9%	4.4%	5.9%	5.0%	4.2%	4.2%
9	STUDENT HEALTH SERVICES	4.9%	4.4%	5.8%	5.6%	5.8%	4.9%	5.4%	5.1%
10	COLLEGE-SPONSORED TUTORIAL SERVICES	18.1%	19.1%	21.8%	20.0%	17.6%	20.7%	24.9%	25.0%
11	STUDENT EMPLOYMENT SERVICES	8.3%	8.5%	9.0%	10.5%	9.5%	9.3%	10.0%	9.9%
12	CAFETERIA/FOOD SERVICES	8.3%	7.1%	6.9%	6.9%	8.2%	5.6%	6.1%	5.8%
13	COLLEGE-SPONSORED SOCIAL ACTIVITIES	12.6%	12.4%	17.3%	17.3%	14.8%	17.2%	12.8%	14.8%
14	CULTURAL PROGRAMS AND ACTIVITIES	7.4%	7.2%	9.7%	9.0%	8.5%	8.3%	8.2%	7.1%
15	COLLEGE ORIENTATION PROGRAM	28.2%	27.0%	31.5%	29.9%	30.2%	43.2%	58.3%	58.2%
16	CREDIT BY EXAMINATION (PEP, CLEP, ETC.)	6.4%	5.5%	5.1%	6.7%	7.8%	5.8%	7.1%	6.1%
17	COMPUTER SERVICES	59.3%	58.7%	63.0%	61.7%	60.2%	60.6%	59.2%	53.7%
18	PARKING FACILITIES AND SERVICES	70.9%	71.6%	72.9%	74.2%	74.4%	78.7%	78.1%	79.2%
19	VETERANS SERVICES	7.1%	6.4%	6.6%	6.8%	6.1%	7.3%	6.4%	6.4%
20	DAY CARE SERVICES	3.0%	2.7%	3.0%	2.7%	3.3%	3.4%	3.8%	4.4%