## **BPCC Consumer Information \***

This Consumer Information is disseminated to all BPCC students every semester via student email.

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## Availability of Employees for Information Dissemination

The following personnel at Bossier Parish Community College will be available to provide information in their respective areas upon request:

Admissions – Kathy Vercher, email: kvercher@bpcc.edu , phone: 318-678-6344 Financial Aid – Vicki Temple, email: vtemple@bpcc.edu , phone: 318-678-6349 Academic Affairs – Lesa Taylor-Dupree, email: ltaylordupre@bpcc.edu , phone: 318-678-6348 Student Services – Karen Recchia, email: krecchia@bpcc.edu , phone: 318-678-6310 Registrar – Richard Cockerham, email: rcockerham@bpcc.edu, phone: 318-678-6093 Finance Office – Raymond Abraham, email: rabraham@bpcc.edu , phone: 318-678-6070 Campus Police Department (Annual Security Report) – Jimmy Stewart, email: jistewart@bpcc.edu, phone: 318-678-6195

## **Accreditation Statement**

Bossier Parish Community College is accredited by the Southern Association of Colleges and Schools Commission on Colleges to award associate degrees, diplomas, and certificates. Contact the Commission on Colleges at 1866 Southern Lane, Decatur, Georgia 30033-4097 or call 404-679-4500 for questions about the accreditation of Bossier Parish Community College.

# Academic Programs and Institutional information

Contact: Office of Academic Affairs |Email: academics@bpcc.edu |Phone: 318-678-6348

Information concerning BPCC's academic programs is available in the College's catalog at www.bpcc.edu/index.php/catalog/. Different programs of study are listed alphabetically, by Division and/or by Degree or Certificate on our website at http://catalog.bpcc.edu/content.php?catoid=2&navoid=83. More information about the College's

facilities, including that relate to academic programs, is available at www.bpcc.edu/index.php/factbook/.

## **Alcohol and Drug Free Campus Policy**

Contact: Office of Vice Chancellor for Student Services |Email: studentservices@bpcc.edu |Phone: 318-678-6036 |Emergency Phone: 911

The Drug Free Schools and Communities Act Amendment of 1989 (Public Law 101-226) requires the College to certify to the Department of Education that it has adopted and implemented a program to prevent the illicit use of drugs and the abuse of alcohol by students and employees. BPCC is in compliance with the requirements of the Act. The Alcohol and Drug Free Campus Policy is available at www.bpcc.edu/index.php/studenthandbook-alcoholdrugpolicy/.

## **Anti-Bullying Policy**

Contact: Office of Vice Chancellor for Student Services |Email: studentservices@bpcc.edu |Phone: 318-678-6036

Recognizing and addressing bullying is paramount to ensuring a safe and healthy campus environment that is conducive to learning and that protects the rights of individuals. Bossier Parish Community College defines "bullying" as severe or repeated use by one or more individuals of written, verbal, or electronic communication, or a physical act or gesture or exclusion directed at another individual. The Anti-Bullying Policy is available at www.bpcc.edu/index.php/studenthandbook-generalpolicies/#antibullying.

# **Athletic Participation Information**

Contact: Athletic Department |Email: jrennie@bpcc.edu |Phone: 318-678-6314

Bossier Parish Community College is a member of the National Junior College Athletic Association. The athletic program at BPCC, which is an integral part of the institution, fosters the College's mission of instruction and service. BPCC competes in three collegiate sports: men's baseball, men's basketball, and women's softball. BPCC also has one intramural sport: women's basketball. More information about intercollegiate sports is available at https://www.bpccathletics.com/landing/index.

## Bookstore

Contact: Karan Sustaire |Email: 1610mgr@follett.com |Phone: 318-678-6009

Bossier Parish Community College Bookstore is operated by Follett Corporation. Textbooks are submitted each semester by the appropriate academic Dean and are then available to students in store as well as online at https://www.bkstr.com/bossierparishccstore/home . Students can also find the ISBN number of each book along with the price both in the Bookstore and online at https://www.bkstr.com/bossierparishccstore/home . Disbursement of books and supplies procedures for financial aid eligible students will be provided to students through the Financial Aid Office. Information regarding Financial Aid Book Allowance is available at www.bpcc.edu/index.php/financialaid-bookvoucher/.

## **Campus Safety and Annual Security Report**

Contact: Chief of Campus Police |Email: jistewart@bpcc.edu |Phone: 318-678-6318

The Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics (Clery Act) is a federal law which requires colleges that participate in federal financial aid programs to keep and disclose information about crime on, and near their respective campuses. Bossier Parish Community College (BPCC) will adhere to all requirements of the Clery Act and Section 304 of the Violence against Women Reauthorization Act of 2013 (VAWA), which extends the Clery Act to include dating violence, domestic violence and stalking.

The Campus Safety and Annual Security Report is provided to the public for compliance with the federal Campus Security Act of 1990 and the Higher Education Amendments of 1992. This document contains policy statements and crime statistics for the College. Included in this report are crime statistics for 2015, 2016, and 2017. The crime categories within the report are mandated to be reported by the Jeanne Clery Act of 1990, also known as the Crime Awareness and Campus Security Act. Also included are policies imperative to the safety and security of our campus community.

BPCC shares the public's genuine concern about public safety in a college setting and offers services and preventative measures to improve the safety of the College community. Ultimately, each individual is responsible for his/her own personal safety by being aware of his/her surroundings and using good judgement.

The most current version of the Annual Security Report is available online at www.bpcc.edu/pdfs/studenthandbook/documents/annualsecurityreport.pdf .

# **Campus Safety and Hazing Policy**

Contact: Office of Vice Chancellor for Student Services |Email: studentservices@bpcc.edu |Phone: 318-678-6036

The Board of Supervisors of the Louisiana and Community Technical College System (LCTCS) and Bossier Parish Community College (BPCC) are committed to providing a supportive educational environment free from hazing, one that promotes its students' mental and physical well-being, safety and respect for one's self and others. In accordance with Louisiana Revised Statute 17:1801.1, 14:40.8, and 14.502, BPCC shall prohibit hazing and take all reasonable measures to address hazing, including without limitation: adoption of an effective policy; clear communication to campus organizations, students, and other stakeholders of laws and policies; and education and training. BPCC shall take prompt and appropriate action to investigate and effectively discipline those accused of such conduct in a manner consistent with all applicable laws. The Campus Safety and Hazing Policy is available at www.bpcc.edu/index.php/studenthandbook-generalpolicies/#antihazing .

## **Code of Student Conduct**

Contact: Office of Vice Chancellor for Student Services |Email: studentservices@bpcc.edu |Phone: 318-678-6036

Student conduct in the environment of an institution of higher learning is expected to be exemplary at all times. The regulations listed within the Code of Student Conduct pertain to students and student life at Bossier Parish Community College. The Code of Student Conduct is promulgated by the Office of the Vice Chancellor for Student Services under the power and authority delegated by the Board of Louisiana Community and Technical College Supervisors and through the Chancellor of the College. The Chancellor has delegated the Vice Chancellor for Student Services and the Vice Chancellor for Academic Affairs as the agencies responsible for the administration of discipline at Bossier Parish Community College. The

Code of Student Conduct is available at <u>www.bpcc.edu/index.php/studenthandbook-</u> studentconductcode/ .

## **Constitution Day**

Contact: Office of Vice Chancellor for Student Services |Email: studentservices@bpcc.edu |Phone: 318-678-6036

Constitution Day (or Citizenship Day) is an American federal observance that recognizes the adoption of the United States Constitution and those who have become U.S. citizens. It is normally observed on September 17, the day in 1787 that delegates to the Constitutional Convention signed the document in Philadelphia. The Division of Behavioral and Social Sciences at Bossier Parish Community College hosts a Constitution Day program each year. Prior to each Constitution Day program, the guest speaker, date, time and location of the event is made available on the BPCC Events Calendar at https://go.activecalendar.com/bpcc/. Everyone is invited to attend.

To learn more about the United States Constitution, select from the following list of resources:

<u>United States Constitution</u> (www.usconstitution.cc) <u>Charters of Freedom</u> (www.archives.gov/founding-docs) <u>What is Your Constitution IQ?</u> (www.constitutionfacts.com/?page=quiz.cfm) <u>Facts About the U. S. Constitution</u> (www.constitutionfacts.com/us-constitution-amendments/ fascinating-facts/) <u>Constitution Day and Citizenship Day</u> (www.uscis.gov/citizenship/teachers/constitution-day-andcitizenship-day)

# Copyright Infringement, Peer-to-Peer File Sharing and Network Security

Contact: Computer Services |Email: computerservices@bpcc.edu |Phone: 318-678-6279

Copyright infringement is the act of exercising, without permission or legal authority, one or more of the exclusive rights granted to the copyright owner under section 106 of the Copyright Act (Title 17 of the United States Code). These rights include the right to reproduce or distribute a copyrighted work. In the file-sharing context, downloading or uploading substantial parts of a copyrighted work without authority constitutes an infringement. Penalties for copyright infringement include civil and criminal penalties. In general, anyone found liable for civil copyright infringement may be ordered to pay either actual damages or "statutory" damages affixed at not less than \$750 and not more than \$30,000 per work infringed. For "willful" infringement, a court may award up to \$150,000 per work infringed. A court can, in its discretion, also assess costs and attorneys' fees. For details, see Title 17, United States Code, Sections 504, 505. Willful copyright infringement can also result in criminal penalties, including imprisonment of up to five years and fines of up to \$250,000 per offense. For more information, please see the website of the U.S. Copyright Office at (www.copyright.gov).

Information regarding Copyright Infringement, Peer-to-Peer File Sharing and Network Security at BPCC can be found at www.bpcc.edu/pdfs/computerservices/documents/technologypolicy.pdf and www.bpcc.edu/pdfs/computerservices/documents/policiesprocedures.pdf .

Disability Services coordinates campus-wide efforts to provide services and accommodations for students with disabilities. In compliance with the Americans with Disabilities Act (ADA) and the Rehabilitation Act of 1973, the office ensures that eligible students receive proper classroom modification and serves as a liaison between faculty and students. Medical or psychological documentation is required to recognize a disability. More information about Disability Services policies and procedures is available at <a href="https://www.bpcc.edu/index.php/disabilityservices/">www.bpcc.edu/index.php/disabilityservices/</a>.

## **Emergency Notification System**

CAVSalert is an emergency mass notification system, powered by SmartNotice - an Emergency Communications Network (ECN) product that provides BPCC with instant notification capabilities during an emergency on campus. BPCC students, faculty, and staff have the option of registering with CAVSalert. For more information about CAVSalert and how to register, please visit our webpage at www.bpcc.edu/index.php/emergency/.

## **Enrollment Rates, Graduation Rates and Retention Rates**

Contact: Institutional Research and Grants |Email: ira@bpcc.edu |Phone: 318-678-6388

Enrollment and graduation data is available at <u>www.bpcc.edu/index.php/factbook/</u>; Retention rates can be found at <u>www.bpcc.edu/index.php/research-studentacheivementdata/</u>.

## **Financial Information**

Contact: Finance Department |Email: finance@bpcc.edu |Phone: 318-678-6017

Information concerning the estimated cost of attendance, including tuition and fees, deferred payment plan, refund policy and BPCC Debit Card is available at <a href="http://catalog.bpcc.edu/content.php?catoid=2&navoid=72">http://catalog.bpcc.edu/content.php?catoid=2&navoid=72</a> .

## **Financial Aid**

Contact: Financial Aid Office |Email: finaid@bpcc.edu |Phone: 318-678-6026

The Financial Aid Office provides assistance and counseling in completing the financial aid application, evaluation and determination of need. Front Counter Advisors and Verification Counselors are always available via email and phone. A Financial Aid verification counselor is also available on an appointment basis. Information regarding Financial Aid Book Allowance is available at <a href="https://www.bpcc.edu/index.php/financialaid-bookvoucher/">www.bpcc.edu/index.php/financialaid-bookvoucher/</a> .For more information concerning Financial Aid and how to apply, please visit the website at <a href="https://www.bpcc.edu/index.php/financialaid/">www.bpcc.edu/index.php/financialaid/</a>.

## **Financial Aid Refunds**

Contact: Financial Aid Office |Email: finaid@bpcc.edu |Phone: 318-678-6026

Financial Aid refund information is available at <a href="http://www.bpcc.edu/index.php/financialaid-disbursements/">www.bpcc.edu/index.php/financialaid-disbursements/</a> .

### **FERPA**

Contact: Office of Vice Chancellor for Student Services |Email: studentservices@bpcc.edu |Phone: 318-678-6036

In accordance with the Family Education Rights and Privacy Act of 1974 (P. L. 9-380) as amended (P. L. 93-568-Buckley Amendment), persons of any age who attend a postsecondary educational institution that receives federal funding are hereby informed of the right to inspect and review their official education records. Bossier Parish Community College considers attendance to begin on the first day of classes. Students should submit to the Registrar or another appropriate College official written requests that identify the record(s) they wish to inspect. If the records are not maintained by the College official to whom the request was submitted, that official shall advise the student of the correct official to whom the request should be addressed. More information about FERPA is available at www.bpcc.edu/index.php/studenthandbook-ferpa/.

#### **Immunization Compliance**

Contact: Admissions Office |Email: admissions@bpcc.edu |Phone: 318-678-6004

As required by Louisiana R.S. 17:110, students born after 1956 must provide proof of immunization against measles, mumps, rubella, and tetanus-diphtheria as a condition of enrollment. The law allows for a medical or personal exemption; however, should an outbreak occur, students signing exemptions will be excluded from class and other campus activities during an incubation period of two to three weeks. For additional information and forms, contact the Admissions/Registrar's Office at 318-678-6004 or go to the webpage at www.bpcc.edu/index.php/admissions/

#### **Intellectual Property and Shared Royalties**

Contact: Office of Vice Chancellor for Student Services |Email: studentservices@bpcc.edu |Phone: 318-678-6036

Bossier Parish Community College has clear policies concerning ownership of materials, compensation, copyright issues, and the use of revenue derived from the creation and production of all intellectual

property. These policies apply to students, faculty and staff. The policy is available at <a href="https://www.lctcs.edu/policies">https://www.lctcs.edu/policies</a> .

## **Net Price Calculator**

Contact: Financial Aid Office |Email: finaid@bpcc.edu |Phone: 318-678-6026

Net Price Calculator is available at <a href="http://www.bpcc.edu/index.php/financialaid-netprice/">www.bpcc.edu/index.php/financialaid-netprice/</a>.

### **Nondiscrimination Statement**

Bossier Parish Community College does not discriminate on the basis of race, color, national origin, gender, age, religion, qualified disability, marital status, veteran's status, or sexual orientation in admission to its programs, services, or activities, in access to them, in treatment of individuals, or in any aspect of its operations. Bossier Parish Community College does not discriminate in its hiring or employment practices.

## Section 504 and ADA Coordinator

Name/Title: Angie Cao, Student and Disability Services Specialist

Office Address: F-254, 6220 East Texas Street, Bossier City, LA 71111 Phone number: 318-678-6511 Email: acao@bpcc.edu. Days/Hours Available: 8:30 a.m. – 5:00 p.m. Monday-Friday, excluding holidays and weekends.

## Equity/Compliance Coordinator

Name/Title: Teri Bashara, Director of Human Resources Office Address: Human Resources Office, 6220 East Texas Street, Bossier City, LA 71111 Phone number: 318-678-6056 Days/Hours Available: 8:00 a.m. – 4:30 p.m. Monday-Friday, excluding holidays and weekends.

## Title IX Coordinator for Athletics

Name/Title: John Rennie, Athletic Director Office Address: Athletic Department, 6220 East Texas Street, Bossier City, LA 71111 Phone number: 318-678-6314 Days/Hours Available: 8:00 a.m. – 4:30 p.m. Monday-Friday, excluding holidays and weekends.

#### **Refund Policy**

Contact: Finance Department |Email: finance@bpcc.edu |Phone: 318-678-6017

The College provides refunds to students who are enrolled at Bossier Parish Community College and who are resigning from all classes or dropping a course (changing from one course load to another). Refunds of 100%, 75%, or 50% are given for drops and/or resignations according to the schedule listed

in the current academic bulletin. More information about refund policy and refund schedule is available at www.bpcc.edu/index.php/financialaid-disbursements/.

## **Return of Title IV Funds Policy**

Contact: Financial Aid Office |Email: finaid@bpcc.edu |Phone: 318-678-6026

Effective fall 2008, BPCC will use the "Return of Title IV Funds Policy" in accordance with the 2008 Reauthorization of the Higher Education Act of 1965, as amended. This policy is available at <a href="https://www.bpcc.edu/index.php/financialaid-importantinformation/">https://www.bpcc.edu/index.php/financialaid-importantinformation/</a>.

# **Rights and Responsibilities of Students**

Contact: Office of Vice Chancellor for Student Services |Email: studentservices@bpcc.edu |Phone: 318-678-6036

Bossier Parish Community College does not discriminate on the basis of race, color, national origin, gender, age, religion, qualified disability, marital status, veteran's status, or sexual orientation in admission to its programs, services, or activities, in access to them, in treatment of individuals, or in any aspect of its operations. Students have the right to attend BPCC in an environment that is free of all discrimination. All BPCC students are expected to become acquainted with College policies, requirements, procedures, and regulations regarding all phases of College operations. In addition, students are to remain cognizant of these policies and procedures during their attendance at BPCC. More information about the Rights and Responsibilities of Students is available at www.bpcc.edu/index.php/studenthandbook-studentresponsibilities/.

# **SACS/COC Complaint Process**

Contact: Office of Vice Chancellor for Student Services |Email: studentservices@bpcc.edu |Phone: 318-678-6036

BPCC is accredited by the Southern Association of Colleges and Schools/Commission on Colleges. The Commission reviews complaints submitted by students, faculty, and other members of the public about its member institutions. Persons wishing to file a complaint against Bossier Parish Community College may access information and a complaint form by accessing the following link: www.sacscoc.org/pdf/081705/complaint%20form.pdf . It is the responsibility of the complainant first to attempt to resolve the matter with the institution.

## **Sexual Misconduct Policy**

Contact: Office of Vice Chancellor for Student Services |Email: studentservices@bpcc.edu |Phone: 318-678-6036

The Louisiana Community and Technical College System (LCTCS) is committed to providing a learning and working environment free of sexual discrimination and sexual misconduct. As such, Bossier Parish Community College (BPCC), as a member of the LCTCS, prohibits sexual discrimination and sexual misconduct, as provided in Title IX and other applicable laws, for all individuals who participate in institutional activities and programs, including online instruction. The Sexual Misconduct Policy is available at www.bpcc.edu/index.php/studenthandbook-sexualmisconductpolicy/.

## **Smoke-Free Campus Policy**

Contact: Office of Vice Chancellor for Student Services |Email: studentservices@bpcc.edu |Phone: 318-678-6036

Bossier Parish Community College seeks to provide a safe, healthy, pleasant environment for its faculty, staff, and students. To this end, the use of smoke-producing tobacco products and the advertising, sale, free distribution, and discarding of such tobacco products shall be prohibited in all indoor and outdoor facilities and in all state-owned vehicles. The policy extends to faculty, staff, students, vendors, guests, and visitors. The Smoke –Free Campus Policy is available at

www.bpcc.edu/index.php/studenthandbook-generalpolicies/#smokingpolicy.

## **Student Achievement Data**

Contact: Institutional Research and Grants |Email: ira@bpcc.edu |Phone: 318-678-6388

As an institution accredited by the Southern Association of Colleges and Schools/Commission on Colleges, Bossier Parish Community College is committed to supporting student success in the classroom environment as well as preparing students for success beyond graduation. In that endeavor, the College collects data for study and continuous improvement of our academic and student services and engages in a campus-wide effort for strategic planning. Bossier Parish Community College has developed a Strategies for Success Plan that focuses on providing support and services to promote student success and excellence in higher education. More information is available at <a href="https://www.bpcc.edu/index.php/research-studentacheivementdata/">www.bpcc.edu/index.php/research-studentacheivementdata/</a>.

## **Student Loan Code of Conduct**

Contact: Financial Aid Office |Email: finaid@bpcc.edu |Phone: 318-678-6026

The staff in the Financial Aid office has always attempted to act in the best interest of our students and their families. We have adopted the LCTCS Financial Aid Code of Conduct at <a href="https://www.lctcs.edu/policies">https://www.lctcs.edu/policies</a> Additionally, as members of the NASFAA, our actions are also bound by the <a href="https://www.lctcs.edu/policies">National Association of Student Financial Aid Administrators (NASFAA) Code of Conduct</a>. Bossier Parish Community College does not partner with lenders; we process all student loans via the William D. Ford Federal Direct Loan Program. BPCC does not participate in Private Loan programs, therefore, we have no preferred lender list. For more information, please contact Financial Aid Office at finaid@bpcc.edu">https://www.lctcs.edu/policies</a>

# **Transfer Programs/Articulation Agreements**

Contact: Office of Academic Affairs |Email: academics@bpcc.edu |Phone: 318-678-6348

BPCC has established articulation agreements and/or transfer programs with institutions around the state. The information concerning transfer programs and articulation agreements is available at <a href="http://catalog.bpcc.edu/content.php?catoid=2&navoid=203&hl=articulation">http://catalog.bpcc.edu/content.php?catoid=2&navoid=203&hl=articulation</a> +agreements&returnto=sea rch . Admission requirements for transfer applicants can also be found at <a href="http://www.bpcc.edu/index.php/admissions-application/">www.bpcc.edu/index.php/admissions-application/</a> .

# **Useful External Links**

- Integrated Postsecondary Education Data System (IPEDS): www.nces.ed.gov/ipeds
- College Navigator: <u>https://nces.ed.gov/collegenavigator/</u>
- Louisiana Board of Regents Data and Publications (BOR) College Board: regents.louisiana.gov
- Louisiana Community and Technical College System (LCTCS): www.lctcs.edu
- Southern Association of Colleges and Schools (SACS): www.sacscoc.org

## **Voter Registration**

Contact: Office of Vice Chancellor for Student Services |Email: studentservices@bpcc.edu |Phone: 318-678-6036

Bossier Parish Community College encourages all students to register to vote. A Voter Registration box, along with Louisiana Voter Registration Applications, is placed in the Student Life Office. The staff members of Student Life Office will help students to answer the questions and fill out the application forms.

The Disability Services Office provides one-on-one assistance with completing and submitting Voter Registration forms to students with disabilities on an ongoing basis and during authorized voter registration periods. For more information, please stop by Building F, Room 254, or call 318-678-6020 for an appointment.

\*Paper copies of this information are available in the Office of Vice Chancellor for Student Services in Bldg A, Room 220 and Student Life Office in Bldg F, Room 220.