

Student Login Quick Reference Guide

Student usernames are assigned by Banner when an application has been initiated, usernames can be found at LoLA homepage at "I don't know my username" then "Verify Personal Information".

Note: Student applications do NOT generate login credentials to BPCC student email, BPCC computer, or BPCC WiFi, enrollment into a class will generate these credentials 24 hours **after** enrollment.

The username is the same for LoLA, Canvas, BPCC computers, and Wifi; however, the student email requires the username along with @student.bpcc.edu.

LoLA and Canvas utilize the same credentials, the password reset at LoLA will synchronize with Canvas and reset Canvas password. If a student is unable to login to Canvas have them attempt login to LoLA, if they can't login to LoLA have them reset their password. It will take up to 15 minutes for the change to update in Canvas; therefore, they may not be able to immediately login to Canvas. If a student is unable to login to Canvas but can successfully login to LoLA refer them to contact Educational Technology for assistance.

BPCC student email, BPCC computers, and BPCC WiFi are the same password. If the password is reset at BPCC student email or BPCC computer, it will reset the password for all. **Please note: the default password will not work for BPCC WiFi, students will need to reset password at Student email prior to login to BPCC WiFi.** These are generated with a default password of the **first 3 letters of their last name* (lowercase), the last 4 numbers of their student ID, and + symbol**. At initial login, password reset is required either on BPCC computer or BPCC student email. If the default password isn't working, ask if student reset password at BPCC computer or BPCC email, if so, that will be the password to use. At email, students are required to enter a phone or alternate email for multi-factor authentication, please advise students to use both and to choose an email other than their BPCC email.

*If last name in Banner is different than username, the first 3 letters of the last name is to be used (not username).

Sample Student Information:	Student Name:	Jane Doe
	Student ID #:	L00012345
	Student Username:	janesmith

From the Sample Student Information, these will be the login credentials:

LoLA:
Username: janesmith
Password: Student set at LoLA homepage

Canvas:
Username: janesmith
Password: Same as LoLA

BPCC Email:
Username: janesmith@student.bpcc.edu
Password: doe2345+ (or password previously reset at BPCC computer)

BPCC computer:
Username: janesmith
Password: doe2345+ (or password previously reset at BPCC student email)

BPCC WiFi:
Network: BPCClink2
Username: janesmith
Password: password previously reset at BPCC computer or BPCC student email (initial login and password reset at BPCC student email reset required prior to BPCC WiFi login)

A complete Student Login Information is available at bpcc.edu/computer-services/student-login-information with a printable version available.

